

Approved  
CEO  
Ltd "ALEXHOST»  
Scutaru Alexander  
date: 01.02.2014



## Annex 1.1 Hosting Service Tariffs

Date: \_\_\_/\_\_\_/\_\_\_ to the Agreement no. \_\_\_\_\_ of: \_\_\_/\_\_\_/\_\_\_

„Alexhost” SRL, as the provider, hereinafter referred to as the "**Operator**", represented by **Scutaru Alexandru, the Director**, and \_\_\_\_\_ represented by \_\_\_\_\_, the **Director**, hereinafter referred to as the "**Subscriber**", have mutually agreed to state the services to be provided by the **provider** and the price to be paid for these services by the **beneficiary** as follows:

### 1.1.1 Basic tariffs and features

Tariff plan features:	"BASIC"	"ADVANCED"	"EXPERT"
<b>Monthly maintenance cost of a virtual platform (UID) in accordance with the tariff plan selected:</b>	178 Lei. (10 Euro)	695 Lei. (39 Euro)	1400Lei. (79 Euro)
<b>The manner and conditions of payment of the monthly maintenance cost for the virtual platform:</b>	<p>The virtual platform (UID) is the Operator’s hardware software complex – a set of technical means (servers, etc), as well as software, that work together. The virtual platform offers the Subscriber limited rights to use the software preinstalled by the Operator, as well as to use the Operator’s services.</p> <p>The payment for the monthly maintenance of the virtual platform is made by the Subscriber, in advance of 100% (one hundred percent) of the cost of the tariff plan. Monthly maintenance cost of the virtual platform shall be deducted from the personal account of the Subscriber, in full, at the time of providing access to the virtual platform or at the time of the extension of access rights to the virtual platform for the next reporting period (the first day of each calendar month), regardless of the amount of funds in the personal account of the Subscriber.</p> <p>The payment for the monthly maintenance of the virtual platform can not be refunded – it represents the expenses of the Operator for ensuring the access of the Subscriber to the virtual platform.</p> <p>The subscriber undertakes to use virtual platform continuously throughout the reporting period based on the payment made.</p>		
<b>The disk space of the virtual platform on the server (hardware) of the Operator for the location of the resource (resources) of the Subscriber (virtual server, home page, etc), in</b>	1000	5000	10000



Megabytes. The total disk space shall include all the Subscriber's resources on a virtual platform.			
<b>Additional disk space of the virtual platform on the server</b> (hardware) of the Operator exceeding the space guaranteed by the tariff plan for the location of the resource (resources) of the Subscriber (virtual server, home page, etc), in Megabytes. The additional disk space on the server (hardware) of the Operator is provided at the request of the Subscriber submitted from the Control Panel and only in case of any technical possibility.	0,50 Lei monthly for 1 Megabyte		
<b>Traffic</b>	Any traffic volume is offered without limitations, provided that the technical possibilities are available.		
<b>DNS support</b>	Support of up to 20 DNS zones, with the possibility of editing.		
<b>Number of domains (resources/sites) on a single virtual platform:</b>	2 domains	20 domains	100 domains
<b>Location of additional domains on the virtual platform:</b>	495 Lei monthly for 1 domain		
<b>Number of aliases</b> on a single virtual platform. Aliases are domain names pointing to the same web-project (site/resource). Third level domains have no aliases and their mailboxes have no support.	Without limitations, provided that the technical possibilities are available.		
<b>Redirection</b> – the possibility to forward all HTTP requests to the domain from the virtual platform to another address. The additions and configuration of the server is performed in the Control Panel for a certain domain on the virtual platform.	Available		
<b>Number of third level domains located on the virtual platform (sub-domains):</b>	There is the possibility to create about 20 third level domains on a virtual platform, without the second level domains email and/or aliases service. If such services are required, the third level domain is created separately on the virtual platform and is included within the limits of the tariff “domains on a single virtual platform”.		
<b>FTP access</b> will assure the connection to the server and uploading of files to it. The FTP access can be offered as to all the domains (directories) of the virtual platform, as well as for certain limited domains or directories.	2	5	10



The maximum number of FTP connections from a single user of IP address is 8.		
The additional <b>FTP</b> access allows the restricted access to the additional account only for certain domains or directories.	45 Lei per month	
<b>SSH-access</b> – way of managing the virtual platform through the terminal regime and corresponding Unix shell commands.  Unix shell access service se is connected for each virtual platform from the “Service Tree” menu on the Control Panel. Using the Unix Remote Terminal Server - (FreeBSD) it is possible to manage the files, to run the programs and binary scripts, to compile running files, to install additional Perl modules, etc.	Not available	The processes running in Unix shell are limited by the following restrictions: <ul style="list-style-type: none"> <li>• maximum number of simultaneous tasks - 64;</li> <li>• maximum period allowed for script operation: not more than 10 minutes per process;</li> <li>• maximum number of files opened per process - 128;</li> <li>• maximum use of memory - 128Mb per process, provided that not more than 64 Mb are offered for data;</li> <li>• maximum volume of the file – 1024 Mb.</li> </ul>
<b>Possibility to use personal CGI scripts</b>	Perl5 · C/C++ · sh · TCL · awk	Perl5 · C/C++ · sh · TCL · awk
<b>Restrictions for users’ CGI scripts:</b>	Not available	<ul style="list-style-type: none"> <li>• maximum number of simultaneous tasks - 32;</li> <li>• maximum period allowed for CGI script operation: not more than 15 seconds per process and not more than 5 minutes real time;</li> <li>• maximum number of files opened per process - 32;</li> <li>• maximum use of memory - 64Mb per process, provided that not more than 32 Mb are offered for data;</li> <li>• maximum volume of the file - 512Mb.</li> </ul>
<b>Support for PHP</b> PHP scripts are limited by the following restrictions: <ul style="list-style-type: none"> <li>• maxim execution time - 30 seconds;</li> <li>• maximum volume of the memory used - 32Mb (for PHP 4.x 10Mb).</li> </ul>	Available	Available
<b>PhpMyAdmin</b> – MySQL database access mechanism using a web-browser.	Available	Available
<b>Launching scripts according to a schedule (Cron).</b>	Not available	The processes running in Cron are limited by the following restrictions: <ul style="list-style-type: none"> <li>• frequency of execution – not oftener than once per hour;</li> </ul>



		<ul style="list-style-type: none"> <li>• maximum number of simultaneous tasks - 64;</li> <li>• maximum period allowed for script operation: not more than 10 minutes per process;</li> <li>• maximum number of files opened per process - 128;</li> <li>• maximum use of memory - 128Mb per process, provided that not more than 64 Mb are offered for data;</li> <li>• maximum volume of the file – 1024 Mb.</li> </ul>
<p><b>Password protected directories</b> – separation of the access to the folders and files on the server via a HTTP protocol, by specifying the user name and password.</p> <p>The separate access is achieved by the built-in means of the web - server.</p>	Available	
<p><b>Support for WAP</b></p>	Available	
<p><b>MySQL data base.</b>          Version: 5.1.x. Encoding: UTF-8.          Only MyISAM tables are maintained, it is not possible to create storage functions, procedures, triggers and views.          The space intended for the database is included in the disk space volume assigned to the virtual platform.          For security reasons, the access to the MySQL servers is allowed only in the addresses space of the virtual hosting servers, but it is also allowed the use of SSH tunneling. The maximum number of simultaneous connections of the MySQL database to the server is 64.</p>	<p>On a virtual platform there is space assigned for 2 (two) MySQL database and 2 (two) SQL users</p>	<p>On a virtual platform there is space assigned for 20 (twenty) MySQL databases and 20 (twenty) SQL users</p>
<p><b>MySQL additional database</b></p>	Not available	5 Lei (0,25 c.u.) per month
<p><b>Additional SQL user (database user)</b></p>	Not available	5 Lei (0,25 c.u.) per month
<p><b>Possibility of automatic Software installation (any of the selected CMS) in the Control Panel on the virtual platform.</b>          The CMS installation is possible only for the platforms with PHP 5.x.x.</p>	Not available	Not available
<p><b>Ensure the functioning of the Subscriber's web resource (webpage, site) at the dedicated IP address.</b></p>	38 Lei per month for an IP address. In this case the number of dedicated IP addresses shall not exceed the number of domains located on the Subscriber's virtual platform.	
<p><b>SSL Protocol</b> (needs one dedicated IP</p>	90 Lei per month	



address)	
<b>Processing of mistakes on personal pages</b>	Available
<b>Access to log files.</b> The access to the error_log file, which contains the errors of access to the site through HTTP protocol, is possible from the <u>Control Panel</u> in real time regime. The access to the access_log file, which contains the register of access to the site through HTTP protocol, is possible by ordering the service of daily delivery of such a file on the virtual platform.	Available
<b>Backup</b> The Operator shall ensure the backing up of the static data of the Subscriber located on the Subscriber's resource, in accordance with a personal schedule. The restoration of data shall be carried out only pursuant to an authorized application/request, provided a back up for the data requested is available. The email messages and records files back up is not carried out.	Available
<b>"Unlimited share" service</b> In respect of the space for e-mail or that on the disk on the Operator's server, assigned within the limit of the tariff plan, as well as those additionally ordered, it is possible the activation/deactivation of the "unlimited share" service. The space volume for e-mail or that on the disk, when the "unlimited share" service is activated, is determined only according to the Operator's evidence data.	By ordering (activating) the "unlimited share" service, the Operator offers automatically the Subscriber space for e-mail and/or disk space at a price of 1,8 Lei per month for each extra Megabyte used.

### 1.1.2. Additional restrictions regarding the use of the systems resources of the Operator

- It is allowed to use only the pre-installed software (perl, PHP, gcc, sh, crontab, etc.), specified in the selected tariff plan, subject to the compliance with all the restrictions specified.
- **It is strictly prohibited** to install on the server any type of software which has no direct connection with the virtual hosting (this category of software may include the proxy server, socks-server, irc-server and irc-bots, servers for instant messaging, etc), as well as any software, the operation of which affects the interests of the other Subscribers.
- **It is strictly prohibited** to use the system for providing wholesale services (such as, public e-mail services, redirection services, etc.).
- It is not allowed the use of user's **proceselor de vârf** more than 2,5 % of the server's resources.
- The maximum volume of data send on the server in a request via HTTP protocol (including maximum volume of the file send on the server via HTTP protocol) – 32 Megabytes.
- The maximum number of simultaneous connections to the http server - 64 (in case of right configuration of documents caching parameters, only a part of requests reach the http server, the most part is assumed by the task caching and distribution system, therefore the actual number of connections can be much higher).
- The maximum number of the emails sent by the site's scripts- not more than 200 per hour.
- If the limits set are exceeded, the Operator, can disable the processes that generate the overload, at any time, with or without prior notification of the Subscriber. In case the limits are regularly exceeded (three or more times), and the Subscriber takes no measures to improve the situation, the Subscriber's resource can be blocked by the Operator, at any time, with or without prior notification of the Subscriber.

### 1.1.3. Rights of the Operator

- If the Subscriber violates all the restrictions and rules mentioned above, the Operator is entitled, **immediately**, with or without prior notification and at its own discretion: to suspend the provision of the services to the Subscriber both for the personal resource (site, web page), as well as for the whole virtual platform, and/or deactivate the software and/or hardware means of the Subscriber and/or remove the resource (site, web page) and/or other information or data of the Subscriber.
- The Operator has the right to modify independently the restrictions and the rules in order to improve the operation of the system in whole and to improve the quality of the offered services.
- The Operator's inaction in case of violation by the Subscriber of the restrictions imposed by the tariff plans, does not deprive the Operator from undertaking the necessary measures to protect its rights, as well as, is not a waiver of its rights in case of committing a similar or alike violation.



#### 1.1.4. Details and signatures of the parties

##### Operator

**C.S. "Alexhost" S.R.L.**

Chisinau mun., 127, 31 August 1989 Street, 4<sup>th</sup> floor, off. 428

Fiscal code: 1013600031708

C.B. "Victoriabank" JSC, branch no. 29

VICBMD2X490

Bank account: 2224229262

\_\_\_\_\_ SEAL

##### Subscriber

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